

## **Terms & Conditions**

### **By signing up for CSA share Jam Club or Culture Club with Farmer's Daughter:**

I understand that there are no refunds. I understand that as a CSA member it is my responsibility to pick up my share of jam or fermented vegetables from my chosen pickup location during the designated time frame.

If I cannot pick up my share at the designated time, I understand that it is my responsibility to have someone else pick up my share. I understand that if I do not pick up my share within the distribution time frame, it will be donated to an interested party or facility, designated by pickup location host.

We are not able to work with opt-out requests due to general dislike of certain fruits or vegetables because it is too complicated for our small operation. We will, however, accommodate sensitivity to spice or heat (we have some spicy kimchi, hot sauces, and spicy pickles in our Culture Club, as well as a spicy pepper jam in our Jam Club) so please let us during the sign up process or email us, and we will find alternatives for you.

All of the 8 major allergens (milk, eggs, wheat, fish, crustacean shellfish, tree nuts, peanuts, and soybeans) exist in our facility in some form or another. We make every effort to label and identify ingredients that may cause allergic reactions for those individuals with food allergies, but we cannot guarantee that your products have not come into contact with allergens present in the environment. Please let us know by email at [info@farmersdaughterbrand.com](mailto:info@farmersdaughterbrand.com) if you have any allergies or questions about our products.

Weather and environmental conditions can be unpredictable. There may be times when weather negatively affects the harvest and minimizes the choices of fruits and vegetables available locally. This will affect the choice of products that we can offer in your shares. We will find locally grown and delicious produce to make Farmer's Daughter pickles and preserves, but if a late frost destroys North Carolina's peach crop there will not be any peach jam. Some years the drought means that the figs never ripen. Fungi attack tomatoes in wet years. Cold weather may delay the normal spring season. Agriculture is a wild ride!

If for any reason a pickup is cancelled or delayed, we will notify you by email as soon as possible and arrange a make-up delivery.

All the pickles and preserves we provide are in compliance with regulations set forth by the North Carolina Department of Agriculture.

We urge you to read through the “Is a CSA right for you?” page to fully enjoy and understand the CSA experience. Please contact us with any questions by email at [info@farmersdaughterbrand.com](mailto:info@farmersdaughterbrand.com) or by phone at 919-259-3946.

## **If purchasing select add-on items from our online store:**

You may add items onto your CSA delivery until the Monday before your delivery day. Extra items are first come, first served and are all limited production and will sell out. After ordering from the Farmer’s Daughter online store, I will receive an email confirmation with my order details. I understand that my order is final.

I understand it is my responsibility to pick up my order from my chosen pickup location during the designated time frame. I understand that if I do not pick up my order within the distribution time frame, it will be donated to an interested party or facility, designated by pickup location host.

All the pickles and preserves we provide are in compliance with regulations set forth by the state and federal Department of Agriculture.

We urge you to read through the “Is a CSA right for you?” page to fully enjoy and understand the CSA experience. Please contact us with any questions by email at [info@farmersdaughterbrand.com](mailto:info@farmersdaughterbrand.com) or by phone at 919-259-3946.